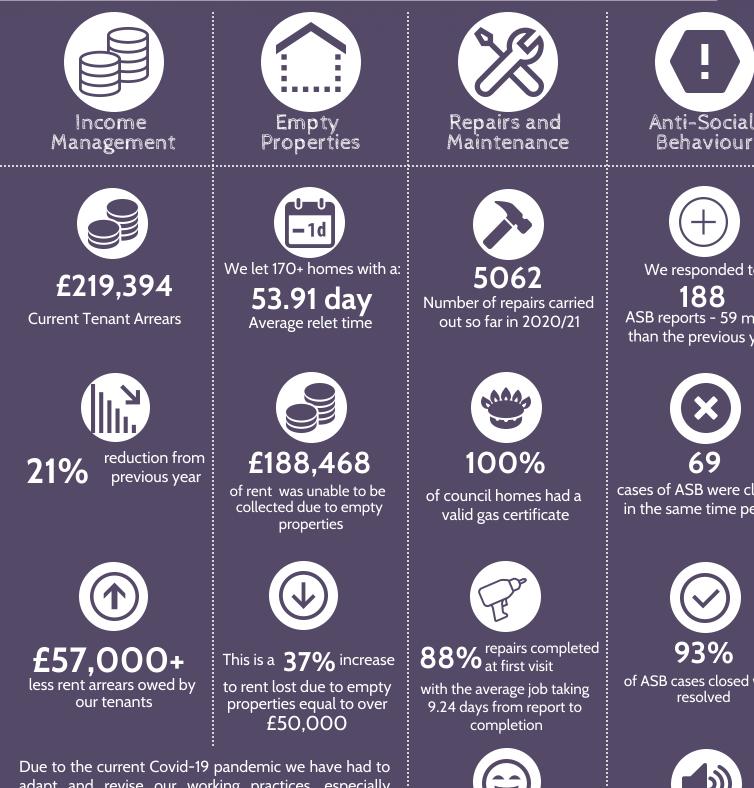
Council Housing Performance Data Q2

Here is a general overview of how we performed between Apr-Sept 2021/22 in a number of key areas.





adapt and revise our working practices, especially around letting homes, and carrying out nonemergency repairs. This has had a knock on effect on our performance. However our improving current tenant arrears figures show that our approach to supporting & assisting tenants to reduce arrears, sustain tenancies is indeed working.



of tenants were satisfied with the repair service received



Behaviour



cases of ASB were closed in the same time period



of ASB cases closed were resolved



Noise Nuisance is the most common type of ASB - making up 20% of reports.