



Funded by
British Gas
Energy Trust



Preston
District

Do you live in Lancashire? Do you require support with fuel debt, making your home more energy efficient, or budgeting? If so, we can help you.

Preston Citizens Advice, funded by British Gas, provides fuel related advice and support to **all residents across Lancashire.**

We can help with the following:

- *Advice on how to deal with fuel debt.*
- *Energy saving tips and information on making your home more energy efficient.*
- *Budgeting support and exploration of options to obtain additional funding such as the Warm Home Discount.*
- *Help switching suppliers where there is a possibility of better tariffs.*
- *Entering a Priority Register for vulnerable customers – e.g. those on low incomes, elderly customers, single parents, and those living with disabilities.*
- *Information on Smart Meters.*
- *Information and advice about carbon monoxide.*

The team can help people negotiate fuel debt repayment, apply for grants to reduce or clear their debt, or help to resolve disputes with energy suppliers.

If you live in Lancashire and need help with any of these issues, you can contact the team by emailing energysupport@prestoncitizensadvice.org.uk or telephoning 07985 192280.