2024/25 Performance Information - Q3 | Apr - Dec





REPAIRS

ASB

EMPTY HOMES

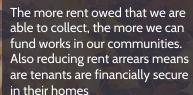
£122,267
Current Tenant Arrears



1.8% increase since Q3 2023/24



£2,200+ less rent collected



Repairs responded to within target time 96%



Gas servicing remains at 100%



54

500+ Damp and Mould related works completed in the year to date



91%

of HHSRS inspections completed within target



%

31
ASB Cases Opened in Q3



29
Less cases opened than the previous quarter



Cases were closed in Q3



Cases relating to hate crimes



25.62 day Standard Relet Time



This represents a decline of:

1.1 days in the last quarter



£432,290 Rent unable to be collected due to empty homes



This is an annual rent loss increase of: 41%