APPENDIX I

POSTAL QUESTIONNAIRE

LANCASTER DISTRICT HOUSING SURVEY





Promoting City, Coast & Countryside

Dear Householder

I am writing to ask for your help with an important survey, which is being carried out in Lancaster district. Households are being asked to take part in this survey; it will help Lancaster City Council develop its housing and planning policies to meet the needs of people in the coming years.

The council has appointed **DCA**, independent consultants, to carry out the survey. Approximately **11,000** randomly selected residents have been sent the attached questionnaire and we would be grateful if you could spare a few moments to fill it in. Whether you own or rent your home, **we need your views**. Even if you are not planning to move or change your personal circumstances, **please reply**. We want to hear from people who do not need to move as well as those that do, as this will give us a more complete picture.

I would like to assure you that the survey **is confidential** and no name or address is required, the form is coded only to identify your area of residency. None of the completed questionnaires will be seen by either the council or any 3rd party. The data will be seen by the council only in generalised statistical form and will be used for research and planning purposes on an area basis.

If you have any queries, need a copy of this survey in large print or need help or advice in completing the form, please contact the **DCA Research Team free on 0800 169 7865** or e-mail **research@dcauk.com.** Alternatively, please contact Kathy Sinclair on 01524 582724 or e-mail **ksinclair@lancaster.gov.uk**.

Please help us by completing the questionnaire and returning it in the pre-paid envelope provided by 25th February 2011.

I want to take this opportunity to thank you for your support in helping us meet the future housing needs of the district.

Yours faithfully

Maurice Brophy

Maurice Brophy
Planning and Housing Policy Manager



DATA PROTECTION

The information you provide on this form will be kept strictly confidential and will not be used to identify you or your household. DCA are independent consultants, registered as a Data Controller with the Information Commissioner's Office (Registration Number Z4683342). For more information please visit www.dcauk.com/dataprotection, or contact us free on 0800 169 7865



TO BE COMPLETED BY THE HOUSEHOLDER

5121114511

Please answer the questionnaire on behalf of everyone in the household - that is everyone for whom this is their main residence (including any children away at college and lodgers).

Cross one box only for each question unless instructed otherwise, using a black pen.

e.g.

A: ABOUT YOUR EXISTING HOUSING
1 Is your present home: Owner occupied (paying mortgage) 1 Owner occupied (no mortgage) 2 Private rented 3 Lancaster City Council rented 4
Housing Association rented 5 Shared Ownership 6 Tied to your employment 7 Living rent free 8
2 What type of property is your home?
Detached house 1 Semi - Detached house 2 Terraced house 3 Detached bungalow 4 Semi - Detached bungalow 5 bungalow 5
Terraced bungalow 6 Flat / Maisonette 7 Bedsit 8 Caravan / Mobile home / Houseboat 9
3 How many bedrooms are in your current home?
Bed-sit 1 One 2 Two 3 Three 4 Four 5 Five or more 6
4 How long have you lived at your present address?
Less than Between Between Over 1 year 1 and 2 years 2 and 3 years 3 and 5 years 4 5 and 10 years 5
© GO TO 6
5a If you have moved in the last three years, where did you previously live?
Within Lancaster district Within Lancaster of strict Blackpool 2 Preston 3 Blackburn 4 Ribble Valley 5 South Lakeland 6 Craven 7
Elsewhehere in Lancashire **Elsewhere in Cumbria** **Elsewhere in the UK** **Indicate th
5b What was the tenure of your previous home?
Owner occupied Private rented Association rented Shared Ownership (part rent / part buy) Tied to your shared family / friends
5c If you have moved in the last three years, is this your <u>first</u> home of your own as an adult?
5d What was the most important reason for your choice of location? (please cross up to three boxes)
New job /
Health reasons / personal care
6 If you live in shared accommodation, what facilities do you share with other residents who are not in your household? e.g. A bedsit with a shared bathroom. Cross all that apply
None 1 Toilet 2 Bath / Shower 3 Kitchen 4 Eating area 5 Living room 6
7 In your opinion, is your present accommodation adequate for your needs? Yes 1 GO TO 9 No 2 GO TO 8a
8a If in your opinion, your present accommodation is not adequate for your needs, what are the reasons? Please cross <u>all</u> that apply
Needs improvements Too costly to heat Too large Too small Insufficient no. of bedrooms Unsuitable due to needs of disabled / elderly household
Rent / mortgage too expensive 7 Tenancy insecure 8 Suffering 9 Inadequate facilities 10 No heating / insufficient heating 11 amenities 112

8b	If your present accommodation is not adequate for your needs, do you need to move to resolve the difficulty?	Yes 1 GO TO 8c	No 2 2 GO TO 9
8c	If yes, could you afford to buy a home of a suitable size in the district?	Yes 1	No 2
9	Does any member of your existing household have a disability or a limiting long term illness?	Yes 1	No 2 2 GO TO 11
The	shaded boxes are provided for a second household member, if required		
10a	If yes, how many members of your household have a disability or have a limiting long-term illness?	One 1	Two 2
10b	What age groups are they?		
	Member 1 0 - 15 □¹ 16 - 24 □² 25 - 34 □³ 35 - 59 □ Member 2 0 - 15 □¹ 16 - 24 □² 25 - 34 □³ 35 - 59 □	60 - 74 60 - 74 60 - 74	⁵ 75+ 6 ⁶
10c	What is the nature of the disability or limiting long-term illness? Please cross all that Member 1 Member 2 Member 2 Member 1 Member 2 Member 3 Member 3 Member 3 Member 3 Member 3 Member 3 Member 4 Member 4 Member 4 Member 4 Member 4 Member 5 Member 6 Member 8 Member 8 Member 9 Me		Mambard Mambara
	Wheelchair User 1 Member 2 Member 3 Member 4 Member 3 Member 4 Member 4 Member 4 Member 4 Member 5 Member 6 Member 6 Member 6 Member 6 Member 6 Member 7 Member 7 Member 8 Member 8 Member 8 Member 8 Member 8 Member 8 Member 9 Mem	ember 2 Drug & A	Member 1 Member 2 Icohol
	Visual / hearing impairment	Limiting long	g-term 15 16
10d	Do any members of the household require care / support? Yes Yes	2	No
10e	If yes, are they currently receiving sufficient care / support? Yes Yes	2	No 3 4 GO TO 10g
10f	If they are currently receiving sufficient care / support, who provides it? Registered care agency / voluntary body	Family / neigh	
100	If they are not receiving sufficient care / support, which of the following do you / th	ov roguiro bolo wie	.h.
log	Please cross <u>all</u> that apply Member 1 Member 2 Member 1 Member 2 Member 1 Member 1 Member 2 Member 3	ember 2	Member 1 Member 2
	ng welfare benefit 1 Someone to act for you 3 Fatablishing social contact / activities 5	Persona	al care 7 8
	hanaging finances	Help with n	
11	Has your home, or the access to it, been built or adapted to meet the needs of a disabled resident?	Yes 🗍	No 2 2 GO TO 13
12	If yes, what facilities have been provided? Please cross all that apply	€ GO TO 12	G GO 10 13
12	Wheelchair adaptations 4 Access to property 2 Vertical lift /stair lift	3 Bathroo	m adaptations 4
	Extension 5 Ground floor toilet 6 Handrails / grabrails	7	Other 8
13	What facilities, if any, need to be provided to ensure <u>current</u> members of your house	sehold can remain	in your
	property? Please cross <u>all</u> that apply		you.
	Wheelchair adaptations 1 Access to property 2 Vertical lift /stair lift	3 Bathroo	m adaptations 4
	Extension 5 Ground floor toilet 6 Handrails / grabrails	7	Other 8
14a	within the next three years?	∕es ☐¹ D TO 14b	No² GO TO 15a
14b	If yes, what kind of accommodation might they need? Please cross all that apply		
	Live with you (existing home adequate) Live with you (need extension / adaptation) Live with you (need extension / adaptation) Private sheltered 3 Association sheltered housing	on 🔲 ⁴	care sheltered housing lelderly people)
R	esidential care / Owner occupied property property property some share ownersh	9	Association property

_									_
15a How man	ny people live ir	n your home	e (includin	g yourself)?	Please put t	he number.		e.g. (03
15b Which of	these categori	es best des	cribes the	ethnic orig	in of your hou	isehold? P	lease <u>cross</u>	the approp	riate box
White	} !		Mixed	Asian o	r Asian Britis	h Black	or Black Br	_	her Ethnic
British L		ick Caribbea			Indian L	 9	Caribbean	=	hinese 16
Irish		Black Africa	=	_	Pakistani L] 10] 11	African	Ш т.	ypsy / aveller \Box
Other White EU Accession	3 V 4 Other Mixed	White & Asia		B ⊟Other Asian	angladeshi L		Other Black Background	15	other 18
PLEASE COMPLE		ER PERSON	N IN THE T	ABLE BELC	W FOR EACH		VING IN YO	UR HOME,	WHETHER
Column C (Go	ender) Please <u>cro</u>	<u>ss</u> the approp	riate box				J. 1. J. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.		
Column D (Aç Column E (Er	nployment) Pleas	<u>ss</u> the apprope e write the nu		best describes	each member's	employment typ	oe from the fo	llowing list;	
Full 1	ime employee (30-	+ hours) 1	Par	t time employe	e (up to 30 hour	s) 2	ç	Self - employ	ed 3
	vernment Training	,	ı uı		ucation (age 16	,	mployed & ava		
F	Permanently sick / o	disabled 7			retired from wo		. ,	after the hor	
	Full / part tim	ne carer 10							
Column F (O	ccupation) Please	write the num	nber which b	est describes e	each member's	occupation type	from the follow	wing list;	
Profe: Partially	ssional 1 skilled 5	Manageri	al & Technic Unskille		Skilled, non-r	nanual 3 Other 7	Skilled	, manual 4	
Column G (W	ork Place) Please	write the nun	nber which b	est describes	each member's p	place of work fro	m the followir	ng list;	
Within Lancaste		Blackpoo South Lakelan		Bolton Other Cumbria	03 08 Greater		4 9 Elsewhere	Preston	05 10
	Abroad 11 W	ork from Hom	e 12						
	avel to Work) Plea	ase write the	number whic	ch best describ	es how each me	mber of the hou	sehold travels	s to work /	
Car	1 B	us 2	Train 3	С	ycle 4	Walk 5	Other	6	
· · · · · · ·	C Gender			D Age		E	F	G	Н
Household Member	M F	0-10 11	-15 16-24		60-74 75+		Occup -ation	Work Place	Travel to Work
EXAMPLE		3	4		7 8] 0 1		01	
Self		3	4		7 8				
	1 2	3	4	6	7 8	9			
Spouse/Partner									
Child 1						9			
Child 2	1 2	3	4 5	6	7 8	9			
Child 3	2	3		6	7 8 8	9			
Child 3	1 2	3	4 5	6	7 8]]9			
Partner of Child		3	4	6	7 8	9			
		3	4 5	6	7 8 8				
Grandchild 1									
Grandchild 2						B29			

Parent 1
Parent 2
Lodger 1

Lodger 2

Other

	IF YOU WOULD CO	OMPLETE THE FOLLOWING Q	LANCASTER DISTRICT AND WE WELL RUESTION(S) ON SAVINGS AND ININD IS USED ONLY ON AN AREA BA	COME. THE
16	Please advise what	savings and equity your househo	old has by completing columns A, B, C	AND D
	a) How much does your	b) If you are a home owner, roughly	c) Please give total annual income	d) How much rent of

a) How much does household have in sav (please esti	/ings?	b) If you are a how much equi- (i.e. estimated	ty value do yo	u own? minus	of co	se give total a ombined self a tax and deductions ding benefits.	& partner ctions, bu	only only			nortgage uding that	nuch rent or do you pay, covered by sing Benefit	
No Savings	1	Ne	gative Equity	1			None	1		Under	£57pw / £	250pcm 1	
Under £5,000	2	Ur	nder £10,000	2		Under £	10,000	2	£57	7 - £80pw	/ £250 - £	350pcm 2	!
£5,000 - £10,000	3	£10,00	00 - £30,000	3		£10,000 - £2	20,000	3	£81	- £103pw	/ £351 - £	450pcm 3	ı
£10,001 - £15,000	4	£30,00	01 - £50,000	4		£20,001 - £2	27,500	4	£104	- £127pw	/ £451 - £	550pcm	ļ
£15,001 - £20,000	5	£50,00 ²	1 - £100,000	5		£27,501 - £4	45,000	5	£128	- £150pw	/ £551 - £	650pcms	,
£20,001 - £30,000			1 - £200,000			£45,001 - £6	60,000	6	£151	- £173pw	/ £651 - £	750pcm	ì
Above £30,000	<u></u> 7					£60,001 - £7		7	£174	- £196pw	/ £751 - £	850pcm7	,
715000 200,000	ш	Abo	ve £200,000	∐′		£75,001 - £10		8		Above £	196pw / £	850pcm	ś
40.14						Above £10	,	9					
16e If your house	hold re	ceives any fin	ancial supp	ort, plea	ase indi	cate what t	ype:- Ple	ease cr	oss <u>all</u> t	hat apply			
Housing	g Benefit	1	Income	Support	2	Job Seeke	ers Allowa	ince	3	Working	Family Ta	x Credit	í
Pensior	n Credits	5	Disability All	owance	6	Counc	il Tax Ber	nefit	7			Other	3
WE WOULD	NOW									ENTS (OF YOU	J AND	
		THE	OTHER M	EMBE	RS OF	YOUR H	OUSE	HOLL)				
17a Are you inter	_	o move, or is a er the next thr	-	of your	housel	nold curren	tly, or li	kely to	requi	e their <u>c</u>	<u>own</u>		
) TO 17b	Wish to m	nove but	□. <i>v</i> @	GO TO 17e		No 🗔	THA	NK YOU	FOR CO	OMPLETING	i
17b If YES, pleas			ata bay(as)	Cannot	2 🚨	GO 10 17e			3		IONNAIR		
-			ate box(es)	below									
Moving <u>with</u>		caster district	₩ 00 T	o cectiv	N.D. 0	f those our	ath i livina	with wa			CO TO C	FOTION C	
hou		e existing s moving	GO TO	O SECTION ON PA		of those currer a membe			w L	2		ECTION C N PAGE 6	
Moving <u>outs</u>	<u>ide</u> Lar	ncaster distric	t					11011					
hou		e existing s moving 3	G GO TO	17 c+d		those current member is for				4	90 TO 17	c+d	
17c If moving ou	tside th	ne district, wh	ere are you	thinking	of mov	/ing to?							-
Blackpool 1	В	olton 2 B	lackburn 3	. Pro	eston	*	where in incashire	3	So Lakel	outh and		where in	
Elsewhere in North West	Elsewh th	ere in , ne UK ,	Abroad	0									
17d If moving ou	tside th	ne district, ple	ase indicate	your re	easons f	for moving	away:-		F	Please cro	ss all that	t apply	
Family reasons	1	Employme	ent / access to	work	2	-	Education	n 🗌	3			ement 4	
Financial reasons	5	Unable to	o afford to buy home local		6		affordable d housing		7		Qu neighbo	uality of 8 urhood 8	
17e If you wish	to mov	e but are not a	able to, whic	ch of the	follow	ing reasons	s are pre	eventi	ng you	? Pleas	se cross a	III that apply	
Unable to afford to buy a home] 1	In negative equity		wish to mool catchn		Famil reason	- 4		cation of loyment		ack of afformation and the contract and	ordable	

THANK YOU FOR COMPLETING THE QUESTIONNAIRE. PLEASE RETURN IT IN THE PRE-PAID ENVELOPE PROVIDED

B: EXISTING HOUSEHOLD MOVING

Complete this section ONLY if your existing household intends or needs to move WITHIN Lancaster district in the next five years

18	When do you plan to move?
	Within Between Between 1 year 1 and 2 years 2 and 3 years 3 and 5 years 4
19	What type of accommodation is required?
	Semi - Detached house house Detached house Terraced house Terraced house Maisonette
	Bedsit 5 Bungalow 6 Supported housing 7 Caravan / Mobile home (including sheltered) 7 / Houseboat 5
20	If you require supported housing, which of the following types do you require? Please cross all that apply
	Independent accommodation with visiting support Independent accommodation with live-in carer Private sheltered housing Independent accommodation with live-in carer Independent I
	Council / Housing Association sheltered housing sheltered housing and 24hr support) Extra care sheltered housing (self contained units with facilities and 24hr support) Residential / nursing home
21	How many bedrooms are required?
	One 1 Two 2 Three 3 Four 4 Five or more 5
22	What tenure is required?
Ow	ner occupation Private Council Association rent Shared ownership Shared ownership femployment employment semplosment First Shared ownership femployment semployment semplosment semplosment semplosment semployment semplosment semplosment
23	Are you registered on any of the following Housing Waiting Lists? Please cross all that apply
	Lancaster City Council Housing Association Another Council Council
24	From the list of areas below, where is accommodation required? Please cross up to two locations
	Lancaster outh of the River Lune Lancaster North of the River Lune Lancaster North of the River Lune
Bolto	on-le-Sands 6 Caton and 7 Halton 6 Brookhouse 7 Halton 6 Galgate 7
	Silverdale 11 Slyne-with-Hest 12 Wray 13 Elsewhere in the Rural Area 14
25	Why are your choice of locations preferred? Please cross <u>all</u> that apply
Alw	vays lived here family / friends here here family / friends here here here here here here here her
R	Retirement Better Personal Care reasons Health / Setting Personal Care reasons Move from Car

IF A NEW HOUSEHOLD IS ALSO FORMING, GO TO SECTION C ON PAGE 6
OTHERWISE THANK YOU FOR COMPLETING THE QUESTIONNAIRE. PLEASE RETURN
IT IN THE PRE-PAID ENVELOPE PROVIDED

5

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C: NEWLY FORMING HOUSEHOLDS

If a member, or members, of your household intend or may need to set up a home of their own WITHIN Lancaster district within the next five years, please provide details for up to two "new" households likely to form. The shaded boxes are provided for a second household forming, if required.

	Who is looking / likely to look for accomm			28 What tenure is a) needed, and b) preferred	l for
	the next five years?	Househo		each "new" household?	1101
		1 2	2	Needed	Preferred
	arent / Grandparent			Owner occupation	
	nild (16+)	2	ы.	Private Rent 2	,
	artner / Spouse	3 🔲 📮		Council Rent	3
	odger	4			
F	riend	5		Housing Association Rent 4	4
0	ther Relative		=	Shared ownership	5
				(part rent / part buy) 5	
260 [Please advise the reason this new househ	ald ia		Tied to employment 6	6
Zua i	eing formed? Please write in below	olu is			
~	ising formed.			29 When will each "new" household need thei	
					Household
_				Within 1 year	
27a	Is the "new" household being formed as	s a single		,	
	person or with a partner?	Househo	old	Between 1 and 2 years	
		. 1 2	2	Between 2 and 3 years	3
Sin	gle		4	Between 3 and 5 years	
Co	uple	2		30a What type of accommodation is a) needed, preferred for each "new" household?	and b)
27b	If a couple household is being formed, is	s the		Needed	Preferred
	partner currently living :-	Househo	old	1 2	1 2
In y	our existing household	1 [Semi - Detached house	
Els	ewhere within Lancaster district	2		Detached house²	
0	(at the first constant of the factor)		_	Terraced house³ L	³ <u> </u>
Out	side Lancaster district	3	_	Flat / Maisonette 4	4
27c	What is the age of each adult in each "ne	\w'"		Bedsit	5 ☐ ☐
210	household	•			
	Household 1			Bungalow 6	6
	Adult 1 Adult 2	Adult 1 Adu	ult 2	Supported housing (including sheltered)	7
16	6 - 19 1	'Ш L	_		
			_	Private Sheltered Housing *	اللا اللا
20) - 24 2	2	_		
			_	30b How many bedrooms are a) needed, and b) for each "new" household?	preferred
2	5 - 44 3	3	_	Needed	Preferred
				1 2	1 2
4	5 - 594	4		One	
				.5 6	
60) - 74 ⁵	5		Тwo² Ц	
			_	Three ³	3
7!	5+6	6	п.		
			-	Four or more ⁴	
27d	How many children under 16 will be in e household?	ach "new Househo		31 Is the "new" household registered on any H Waiting Lists? Please cross <u>all</u> that apply	_
			2		Household
Chi	ld due	¹∐ L		Lancaster City Council	
			7	Lancaster City Countili	, Ш
On	9	2		Liberton Association	2
			-	Housing Association	
Two	o or more	3			3
			\neg	Another Council	
No	ne	4			_

5290114518

32 From the list of wards below, where is accommodation required?		34 Is the "new" household likely to be claiming Housing Benefit?	J Hous	sehold
Please cross up to two locations		_	₁ 🗂	2
	Household	Yes	Ë	님
	1 2	No	2	Ш
Lancaster South of the River Lune	¹ 🔲 🔲	35a How much would each "new" household be	a able	and
Lancaster North of the River Lune	2	willing to pay in rent and mortgage costs per m	onth?	
Morecambe	3		1	2
Heysham	4	£57 - £80 pw / £250 pm £57 - £80 pw / £250 - £350 pm		H
Carnforth		£81 - £103 pw / £351 - £450 pm	3	H
		£104 - £127 pw / £451 - £550 pm	4	H
Bolton-le-Sands	6	·	H	H
Caton and Brookhouse	₇	£128 - £150 pw / £551 - £650 pm £151 - £173 pw / £651 - £750 pm	°H	Н
11.0		·		H
Halton	8	£174 - £196 pw / £751 - £850 pm		H
Hornby	9 N	Above £196 pw / £850 pm	8	Ш
Galgate		35b What savings does each household have to	o mee	t a
Cargaio	10	deposit and legal costs?	Hous	sehold
Silverdale	11	No Savings	1	
Slyne-with-Hest	12	Under £1,000	2	Н
		£1,000 - £5,000	3	Н
Wray	13	£5,001 - £10,000	4	H
Elsewhere in the Rural Area	14	£10,001 - £20,000	5	H
		£20,001 - £30,000	6	Н
		Over £30,000	7	H
		25 Will sach "pay" beyond and not halp with a	ا لــــــــــــــــــــــــــــــــــــ	
33 Why are the locations above preferred?		35c Will each "new" household get help with a from parents / relatives?	_	osit sehold
Please cross <u>all</u> that apply			1 1	2
i lease closs <u>all</u> that apply	Havaabald	By a loan	\mathbb{H}	H
	Household 1 2	By a gift		Ш
Always lived here	1	No need	•	Ш
Near family / friends		No help available	4	Ш
·		35d Please give total annual HOUSEHOLD inc	ome f	for
New job / employment	°Ц Ц	the person <u>or couple</u> in each new househ (including benefits & allowances but befo		,
Closer / easier to commute.to work	4	and deductions)		sehold 2
Accessibility to public transport	5	Under £10,000	1	ĺΠ
Better shopping / leisure / entertainment facilities		£10,001 - £15,000	2	Ħ
Quality of local schools/colleges		£15,001 - £20,000	3	Ħ
	⁷	£20,001 - £25,000	4	Ħ
Better public transport	8	£25,001 - £30,000	5	П
Better facilites for families and young people	9	£30,001 - £35,000	6	П
Better range of affordable housing		£35,001 - £40,000	7	
Constant and Hability of the section of the section		£40,001 - £60,000	8	П
Greater availability of type of housing sought	11	Above £60,000	9	П

THANK YOU FOR COMPLETING THE QUESTIONNAIRE. PLEASE RETURN IN THE PRE-PAID ENVELOPE PROVIDED TO: DAVID COUTTIE ASSOCIATES, FREEPOST HF2416, HUDDERSFIELD, HD1 2XY

APPENDIX II

PROMOTIONAL POSTER



Housing Survey



Help us to help you!

Lancaster City Council has asked its housing consultants, David Couttie Associates, (DCA) to send questionnaires to 11,000 households throughout Lancaster district at the beginning of February 2011.

The information requested is very important to our community as it will help the council assess present and future housing needs.

Completed forms need to be returned by 25 February 2011.

Thank you for your support.

For further information contact:
DCA Research Team on **0800 169 7865**or e-mail **research@dcauk.com**



APPENDIX III

RESIDENT LETTER





Dear Householder,

Lancaster City Council Housing Needs Survey

Lancaster City Council is carrying out a major study to find out more about local residents' housing circumstances and their current and future needs over the next five years. The information is very important because it will help the Council to develop its housing and planning policies to help meet the needs of local people in the coming years.

We have commissioned an independent research company, David Couttie Associates (DCA) to conduct the study and as part of this we are conducting face-to-face interviews with 200 households across the District. Your household has been randomly selected to be part of this survey and I hope that you will be willing and able to assist us. Not everyone who has been selected will be interviewed, but we are sending this letter in order that you know what to expect if an interviewer calls.

If you do not wish to be interviewed please contact the DCA Research Team free on 0800 169 7865 and your name will be removed from our list.

If you are selected, an interviewer from Mill Field Services, working on behalf of DCA and Lancaster City Council, will call between 14th and 20th February 2011.

The interviewer will have an identity card, which you should ask to see.

The interview should last no more than twenty minutes. All the information you provide will be totally confidential and will not be used to identify you or your household.

The information is very important because it will help us to develop our housing and planning policies to help meet the needs of local people in the coming years. This will assist in applying for funding to meet the needs identified through the survey.

There is nothing you need to do in response to this letter. However, if you have any queries or want more information about the study, please contact the DCA Research Team free on 0800 169 7865 or email at research@dcauk.com. Alternatively you can also call Kathy Sinclair or Maurice Brophy at Lancaster City Council on 01524 582724 or 01524 582330.

Thank you for your help with this important piece of work for Lancaster City Council.

Yours faithfully,

Maurice Brophy

Maurice Brophy

Planning and Housing Policy Manager



APPENDIX IV

SECONDARY DATA SOURCES

Secondary Data Sources

DATA SOURCE	DESCRIPTION	Source Location	COVERAGE	FREQUENCY OF RELEASE	NEXT RELEASE DATE	SAMPLE	Соѕт
2010 Annual Survey of Hours and Earnings (ASHE)	The Annual Survey of Hours and Earnings (ASHE) provides information about the level, distribution and make-up of earnings and hours paid for employees within industries, occupations and regions. The ASHE was developed to replace the New	National Statistics Online / NOMIS	Nationally	Annually	November 2011	Approximately 1% sample of employees on the Inland Revenue PAYE register	Free
	Earnings Survey (NES) in 2004. The ASHE contains UK data on earnings for employees by sex and full-time/part-time workers. Further breakdowns include by region, occupation, industry, region by occupation and age-groups. These breakdowns are available for the following variables: gross weekly pay, weekly pay excluding overtime, basic pay including other pay, overtime pay, gross hourly pay, hourly pay excluding overtime, gross annual pay, annual incentive pay, total paid hours, basic paid hours and paid overtime hours.						
2009 Annual Business Inquiry	The Annual Business Inquiry (ABI) is conducted in two parts: one dealing with employment, the other with financial information. The financial inquiry covers about two thirds of the UK economy including: production; construction; distribution and service industries; agriculture (part), hunting, forestry and fishing. The coverage of the employment inquiry is wider.	National Statistics Online / NOMIS	Local Authority and above	Annually	December 2011 (ABI year 2010)	(ABI) estimates cover all UK businesses registered for Value Added Tax (VAT) and/or Pay As you Earn (PAYE), classified to the 1992 or 2003 standard industrial Classification.	Limited data from NOMIS available free Full access to ABI data is restricted. You must first obtain a Chancellor of the Exchequer's Notice from ONS.

DATA SOURCE	DESCRIPTION	Source Location	COVERAGE	FREQUENCY OF RELEASE	NEXT RELEASE	SAMPLE	Соѕт
2009/10 ONS Annual Population Survey	The ONS Annual Population Survey is a residence based labour market survey encompassing population, economic activity, economic inactivity and qualifications.	National Statistics Online / NOMIS	Local Authority and above	Annually and Updated Quarterly	March 2011	There are approximately 170,000 households and 360,000 persons per dataset. However this varies from year to year.	Free
Census 2001	The Census is a count of all people and all households. It the most complete source of information about the population that we have. The most recent census was on 29 April 2001. It covers everyone at the same time and asks the same core questions which makes it easy for comparisons in different parts of the country.	Office for National Statistics	Nationally	Every 10 years	Next Census undertaken 27th March 2011. Data available generally two years later (2013)		Free
Census 1991	See description above	Office for National Statistics	Nationally	Every 10 years	As above		Free
Core HA New lettings Data 2009/10	CORE records information on the characteristics of both HA and LA new social housing tenants and the homes they rent and buy. A Housing Association with more than 250 units or 250 bedspaces is required by the Tenant Services Authority to complete CORE logs fully and accurately.	CORE website www.core.ac.uk	Nationally	Updated each time a letting or sale is made	Ongoing		Free
Tenant Services Authority (TSA) (Formerly Housing Corporation)	The TSA regulates social housing landlords and sets high standards of management across housing association homes and in the future Local Authority social homes.	www.tenantservices authority.org	Nationally	N/A			Free
Homes and Community Agency (HCA) (Formerly Housing Corporation)	The HCA will make sure that homes are built in an economically, socially and environmentally sustainable way, as well as promoting good design. It also has a key role in regenerating communities and will base its approach on the Government's regeneration framework – Transforming Places; Changing Lives.	www.homesand communities.co.uk	Nationally	N/A			Free

DATA SOURCE	DESCRIPTION	Source Location	COVERAGE	FREQUENCY OF RELEASE	NEXT RELEASE DATE	Sample	Соѕт
Housing Strategy Statistical Appendix (HSSA)	The HSSA contains 14 sections of Local Authority statistical information. It is a handy reference document which brings together data items from many different housing areas. The purpose of the Appendix is to bring together statistical information relevant to the formulation of the Housing Strategy.	www.communities. gov.uk	Nationally	Annually	Generally available from June each year – 2011 HSSA available June 2011		Free
Land Registry House Price Index	The Land Registry House Price Index is the most accurate independent house price index available. It includes figures at national, regional, county and local authority level. It allows you to obtain lists of average house prices from 1995 onwards in any area of England and Wales for any range of months.	www.landregistry.g ov.uk	Postcode, Local Authority and above	Monthly & Quarterly	Quarterly		Monthly updated data is free but quarterly data available for a fee. Contact land Registry
P1(e) Returns	P1(e) returns are the primary source of data for statutorily homeless households. The purpose of the P1(e) returns is to collect information on applications, acceptances by priority need groups, households provided with temporary accommodation and households leaving temporary accommodation	Local Authority	Local Authority	Quarterly	-		Free
December 2009 ONS Claimant Count	The claimant count records the number of people claiming Jobseekers Allowance (JSA) broken down by age, duration and their sought or usual occupation.	National Statistics Online / NOMIS	Local Authority and above	Monthly	-		Free

APPENDIX V

GLOSSARY OF TERMS

	GLOSSARY					
ABI	Annual Business Inquiry.					
Affordability	A measure of whether households can access and sustain the costs of private sector housing. DCA use two types of affordability: mortgage and rental. Mortgage affordability measures whether households can afford a deposit and a mortgage; rental affordability measures whether a household can afford a private rental. Mortgage affordability is based on conditions set by mortgage lenders - a minimum level of household income and savings. We use a 3 times multiple of gross income. Rental affordability is defined as the rent being less than a proportion of a household's gross income. We use a 25% level of rental affordability.					
Affordable Housing	Affordable housing is that provided, with subsidy ¹ , for people who are unable to resolve their housing requirements, in the general housing market because of the relationship between local housing costs and incomes. The definition in PPS3 is:- "Affordable housing includes social rented housing and intermediate housing, provided to specified eligible households whose needs are not met by the market" This definition covers housing for social rent and intermediate housing through shared ownership, shared equity and sub-market rent.					
Affordable Rent	A form of social housing, involving homes being made available at a rent level of up to 80% of market rent (inclusive of service charges).					
CLG Bedroom Standard ²	The standard number of bedrooms allocated to each household in accordance with its age/sex/marital status composition and the relationship of the members to one another. A separate bedroom is allocated to each married couple, any person aged 21 or over, each pair of adolescents aged 10 – 20 of the same sex, and each pair of children under 10. Any unpaired person aged 10 – 20 is paired, if possible with a child under 10 of the same sex, or, if that is not possible, he or she is given a separate bedroom, as is any unpaired child under 10. This standard is then compared with the actual number of bedrooms available for the sole use of the household and the differences are tabulated.					
ВМЕ	Black & Minority Ethnic.					
Choice Based Lettings (CBL)	Choice Based Lettings allows applicants for social housing (and tenants who want to transfer) to apply for vacancies which are advertised widely in the neighbourhood. Applicants can see the full range of available properties and can apply for any home to which they are matched.					
CLG	Communities and Local Government. CLG has responsibility for local and regional government, housing, planning, fire, regeneration, social exclusion and neighbourhood renewal with the ambition to create sustainable communities for all. Previously known as DETR, DTLR, ODPM and DCLG.					

¹ This subsidy is not always public subsidy.
² This definition is taken from the Survey of English Housing, CLG.

CML	Council of Mortgage Lenders
Concealed Household	A Concealed Household is someone living within a household wanting to move to their own accommodation and form a separate household (e.g. adult children living with their parents).
CORE	The Continuous Recording System (Housing Association and Local Authority Lettings / New Tenants).
DETR	Government body superseded by CLG. (See CLG)
DfT	Department for Transport
Discounted Market Rented Housing	New Units utilising the equity from the discounted or free land from the planning process where Housing Associations could build at only development cost and provide, without grant, units which would be available at lower than private rented market cost but above Housing Corporation rent caps.
Existing Household	An existing household encompasses the household in its entirety.
FTB	First Time Buyer – Term used for people who have not previously owned a home
нмо	House in Multiple Accommodation – A house which is occupied by persons who do not form a single household
Homeless Household	A household is accepted as statutorily homeless by the authority if it meets the criteria set out in the Housing Act 1996.
Household	The Census definition of a household is:- "A household comprises either one person living alone or a group of people (not necessarily related) living at the same address with common housekeeping - that is, sharing at least one meal a day or sharing a living room or sitting room."
Housing Demand	Is the quantity and type / quality of housing which households wish to buy or rent and are able to afford. It therefore takes account of preferences and ability to pay.
Housing Need	Refers to households lacking their own housing or living in housing which is inadequate or unsuitable, who are unlikely to be able to meet their needs in the local housing market without some assistance.
Housing Register	A register of people waiting for affordable housing. It may have two components: a list for those not currently occupying affordable housing (more properly known as the Housing Register) and a Transfer List for those tenants who wish to move to another affordable home within the same District.
HRA	Habitat Regulations Assessment –Some areas of Morecambe/Heysham are part of a Special Area of Conservation and this regulation has to be considered by planners on any application.

HSSA	The Housing Strategy Statistical Appendix.
Implied Numbers	The "numbers implied" column inserted in some of the tables is DCA's assessment of the total numbers to be derived after applying the appropriate weighting factor based on sub area ocation and tenure responses to that subareas household numbers. Where multiple choice is not involved, this will generally equate to the household population of the Local Authority as a whole but some individual questions may not be answered by all respondents, giving a marginally lower total.
Inadequate Housing	Housing which is inadequate or unsuitable in meeting the needs of the household, comprising a range of criteria on house condition, size, cost and security of tenure. These criteria are used to assess whether the unsuitability can be resolved by improvements to the dwelling, or whether the household has to move to another home.
Intermediate Housing	Housing at prices or rents above those of social rented but below market prices or rents. This includes shared ownership, shared equity and sub-market renting.
LA	Local Authority.
LCHO	Low Cost Home Ownership.
LDF	Local Development Framework. This is a folder of local development documents that outlines how planning will be managed within a Local Authority area.
LTV	Loan to Value - the percentage of loan a person needs against the value of the property.
Nuclear NPS	Nuclear National Policy Statement - The Government wanted a planning system for major infrastructure which is rapid, predictable and accountable. The energy National Policy Statements (NPSs) will be a blueprint for decision-making on individual applications for development consent for nationally significant energy infrastructure.
NOMIS	National On-line Manpower Information System.
ons	Office for National Statistics.
Over Occupation / Over occupation	Over occupation / Overcrowding occurs when, using the bedroom standard , there are insufficient bedrooms in the property based on the number of residents and their age/sex/marital status composition. Over occupation is more common in the public sector than the private sector.
PPS	Planning Policy Statement. PPSs are prepared by the government after public consultation to explain statutory provisions and provide guidance to local authorities and others on planning policy and the operation of the planning system.
PPS3	Planning Policy Statement 3 Housing (June 2010)

Under Occupation	A household is under-occupying if more than one spare bedroom is available, using the bedroom standard as a test. Under-occupation is common in the private sector.
Transfer List	A list of Local Authority and RSL tenants that have applied for alternative Local Authority housing. Housing Associations may keep their own Transfer Lists and some authorities may combine transfer applicants in one Housing Register.
Transfer	A local Authority or RSL tenant who have transferred to another LA or RSL property
SSA	Strategic Siting Assessment – the name of the assessment made by the Department for Trade and Industry on the appraisal of potential sites for Nuclear Power Stations
SO – Shared Ownership	Either newly built or existing properties purchased by a housing provider, which are then sold on a part rent / part buy basis under a shared ownership lease. The shared owner buys a percentage of the property, funded by mortgage and / or savings. The remaining percentage is still owned by the housing provider who charges a rent on it. Purchasers can, in some cases 'staircase out' to full ownership.
SHG – Social Housing Grant	Capital provided by the HCA, or Local Authority, to fully or partially fund RSLs when developing social housing. SHG is paid under s18 of the Housing Act 1996.
Sheltered Accommodation	Sheltered Accommodation is housing which is purpose built for older people with associated facilities and services.
Survey of English Housing (SHE)	The Survey of English Housing is a continuous household survey that collects information from nearly 20,000 households about the characteristics of their housing and their attitudes to housing and related issues.
Right to Buy (RTB)	The Right To Buy Scheme gives eligible council tenants the right to buy their property from their council at a discount. Many RSL tenants have similar rights under the Right To Acquire.
Registered Social Landlords (RSL)	A Housing Association or a not-for-profit company, registered by the Tenants Services Authority (TSA), providing social housing.
Relets	RSL rented accommodation that becomes vacant due to the departure of a previous tenant; therefore the accommodation can be re-let to another tenant or new applicant on the Housing Register.

APPENDIX VI

LAND REGISTRY DATA

LAND REGISTRY HOUSE PRICE DATA

House Price Inflation England & Wales

% change in prices for the period Oct - Dec 2009 to Oct - Dec 2010 inclusive

	Detached Price		Semi De Pri	etached ice	Terraced Price		Flat/Maisonette Price		Overall Price	
Oct - Dec 2009	£315,102	+ 6.6%	£190,605	+ 4.2%	£179,861	+ 4.6%	£202,117	+ 7.8%	£219,832	+ 5.8%
Oct - Dec 2010	£335,779	+ 6.6%	£198,602	+ 4.270	£188,048	+ 4.0%	£217,840	+ 1.0%	£232,628	+ 5.6 %

Source: Land Registry, © Crown Copyright

House Price Inflation North West

% change in prices for the period Oct - Dec 2009 to Oct - Dec 2010 inclusive

		Detached Price					Flat/Maisonette Price		Overall Price	
Oct - D 2009	£275,996	+ 4.4%	£154,072	+ 0.4%	£109,030	-2.2%	£124,484	-1.8%	£158,559	-0.1%
Oct - D 2010	£288,192	+ 4.4%	£154,634	+ 0.4/0	£106,657	-2.2%	£122,256		£158,434	-0.1 /6

Source: Land Registry, © Crown Copyright

House Price Inflation Lancashire

% change in prices for the period Oct - Dec 2009 to Oct - Dec 2010 inclusive

	Detached Price		Semi Do	etached ice	Terra Pri	aced ice	Flat/Mai Pri	isonette ice	Ove Pri	
Oct - Dec 2009	£259,678	-2.7%	£150,345	-1.8%	£100,238	-0.9%	£126,029	-9.7%	£155,026	-3.6%
Oct - Dec 2010	£252,658	-2.7 /0	£147,602	-1.0 /0	£99,355	-0.9%	£113,850		£149,510	-3.6%

Source: Land Registry, © Crown Copyright

House Price Inflation Lancaster City Council

% change in prices for the period Oct - Dec 2009 to Oct - Dec 2010 inclusive

	Detached Price		Semi Detached Price		Terraced Price		Flat/Maisonette Price		Overall Price	
Oct - Dec 2009	£261,795	-5.7%	£150,019	-1.9%	£125,919	-6.3%	£108,433	+ 7.9%	£157,190	-2.6%
Oct - Dec 2010	£246,884	-5.7%	£147,164	-1.9%	£117,949	-0.3%	£117,036	+ 7.9%	£153,124	-2.0%

Average House Prices by Property Type

North West

Oct - Dec 2010

Detached		Semi De	etached	Terraced		Flat/Maisonette		Overall	
Av. Price	Sales	Av. Price	Sales	Av. Price	Sales	Av. Price	Sales	Av. Price	Sales
£288,192	2,944	£154,634	5,830	£106,657	5,747	£122,256	1,722	£158,434	16,243

Source: Land Registry, © Crown Copyright

Average House Prices by Property Type

Lancashire

Oct - Dec 2010

Detached		Semi De	etached	Terraced		Flat/Maisonette		Overall	
Av. Price	Sales	Av. Price	Sales	Av. Price	Sales	Av. Price	Sales	Av. Price	Sales
£252,658	713	£147,602	1,153	£99,355	1,249	£113,850	244	£149,510	3,359

Source: Land Registry, © Crown Copyright

Average House Prices by Property Type

Lancaster City Council

Oct - Dec 2010

Detached		Semi De	etached	Terra	aced	Flat/Mai	sonette	Ove	rall
Av. Price	Sales	Av. Price	Sales	Av. Price	Sales	Av. Price	Sales	Av. Price	Sales
£246 884	86	£147 164	182	£117 949	143	£117 036	54	£153 124	465

Source: Land Registry, © Crown Copyright

APPENDIX VII

AFFORDABLE RENTS

Affordable Rent Levels – Lancaster Council (LC) & RSLs

Carnforth Affordable Housing v Private Rent Levels

Carnforth	AVERAGE COUNCIL RENT	AVERAGE RSL RENT	AVERAGE PRIVATE RENT	60% of PRS	70% of PRS	80% of PRS
1-Bed	£247	£256	no data	no data	no data	no data
2-Bed	£275	£312	£568	£341	£398	£454
3-Bed	£310	£346	£579	£347	£405	£463

Morecambe/Heysham Affordable Housing v Private Rent Levels

Morecambe / Heysham	AVERAGE COUNCIL RENT	AVERAGE RSL RENT	AVERAGE PRIVATE RENT	60% of PRS	70% of PRS	80% of PRS
1-Bed	£247	£256	£369	£221	£258	£295
2-Bed	£275	£312	£506	£304	£354	£405
3-Bed	£310	£346	£602	£361	£421	£482

Lancaster North Affordable Housing v Private Rent Levels

Lancaster North	AVERAGE COUNCIL RENT	AVERAGE RSL RENT	AVERAGE PRIVATE RENT	60% of PRS	70% of PRS	80% of PRS
1-Bed	£247	£256	£395	£237	£277	£316
2-Bed	£275	£312	£511	£307	£358	£409
3-Bed	£310	£346	£577	£346	£404	£462

Lancaster South Affordable Housing v Private Rent Levels

Lancaster South	AVERAGE COUNCIL RENT	AVERAGE RSL RENT	AVERAGE PRIVATE RENT	60% of PRS	70% of PRS	80% of PRS
1-Bed	£247	£256	£505	£303	£354	£404
2-Bed	£275	£312	£587	£352	£411	£470
3-Bed	£310	£346	£523	£314	£366	£418

Rural Affordable Housing v Private Rent Levels

Rural	AVERAGE COUNCIL RENT	AVERAGE RSL RENT	AVERAGE PRIVATE RENT	60% of PRS	70% of PRS	80% of PRS
1-Bed	£247	£256	no data	no data	no data	no data
2-Bed	£275	£312	£572	£343	£400	£458
3-Bed	£310	£346	£582	£349	£407	£466

Whole of Lancaster Affordable Housing v Private Rent Levels

Lancaster Total	AVERAGE LC RENT	AVERAGE RSL RENT	AVERAGE PRIVATE RENT	60% of PRS	70% of PRS	80% of PRS
1-Bed	£247	£256	£386	£232	£270	£309
2-Bed	£275	£312	£523	£314	£366	£418
3-Bed	£310	£346	£584	£350	£409	£467