



Access Statement for the Cottage Museum

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our visitors.

Introduction

Cottage Museum

The Cottage Museum is located on Castle Hill, and faces Lancaster Castle. It was built in 1739 and is furnished in a manner in keeping with that period. It is spread over five floors.

Pre-Arrival

Lancaster Railway station is less than 1 mile away and has a taxi rank situated outside. Both major local taxi services can provide accessible vehicles. Bus station is less than 1 mile away and the route from the station to the cottage is up a mild uphill slope. Pedestrian access to the museum is good, with wide pavements.

Car Parking and Arrival

There is limited pay and display on street parking opposite the cottage. The nearest blue badge parking is on Church Street, or on New Street at the back of the City Museum. An A-board is placed directly outside the entrance when the Cottage is open to the public.

Main Entrance, Reception and Shop

The main entrance is via the front door of the building. The door is quite low and has a minor uneven step to enter. Once through the main entrance, a staff member, located in the parlour, will greet visitors and will provide admission information and orientation.

The parlour has a stone floor. The floor is uneven throughout the building. Shop items are sold by the staff member on duty, who sits at a table. An accompanying audio guide can be accessed by scanning QR codes located in different parts of the building. The audio guide is currently available in English only.

The cottage benefits from a combination of electric lighting, and natural light that comes in through small windows throughout the building, except for the attic. In the main entrance, the main door is left open at all times when it is open to the public, which lets in plenty of natural light.

Attraction (displays, exhibits etc.)

From the parlour, visitors can access the cellar on the lower ground floor, and the first and second floors above. Staircases are narrow and uneven; with low ceilings which visitors are warned about when they enter to avoid injury. Many objects are common items, or reproductions and are not kept behind glass. All of the objects in the museum can be handled by visitors. The furniture is very fragile, and visitors will be informed of this by the staff member on duty.

Public Toilets

There are no public toilets available at the Cottage Museum.

Additional Information

Assistance dogs are welcome in the museum.

Contact Information

Telephone: 01524 64637

Email: lancastercitymuseum@lancaster.gov.uk

Website: <https://www.lancaster.gov.uk/sites/museums/cottage>

Grid Reference: SD 47454 61811

Hours Of Operation: From 1 April to 30 September, the cottage is open from 13:00 to 16:00 on **Saturdays only**. From 1 October to 31 March, it is **closed for winter**.

Local Accessible Taxi: 32090 Taxi's (01524 32090) and 848 Taxis (01524 848 848) both have accessible vehicles available in their fleets.

Local Public Transport: Lancaster Train Station and Lancaster Bus Station are both less than 1 mile away.