

NEIGHBOURHOOD WALKABOUT ACTION PLAN

HALA

WELCOME TO YOUR WALKABOUT ACTION PLAN

We know you take pride in your neighbourhood, and we want to make sure the work we do and the services we provide are helping to improve the things that are important to you. This is the action plan resulting from the walkabout that took place on 13/05/2026.

Lancaster City Council:ng | chreception@lancaster.gov.uk

Neighbourhood Information

Your Neighbourhood team

Housing Officer: Jenny Crammond

Community Safety Officer: Joanne Perry

Income Management Officer: Paul Fraser-Grey

Community Engagement Officer: Rachael Harland and Christian Horrocks

Contact: chreception@lancaster.gov.uk

01524 582929

Mon-Fri 9.00am-5.00pm

Find us on Facebook @LanCityHousing

The action plan includes details of what was picked up on the walkabout relating to the communal areas of the estate such as paving/pathways, street lighting, grounds maintenance of communal areas, vehicles/parking, bin store areas, communal stairways/lifts, security doors, play areas – the general appearance of the estate. We also pick up on issues at individual properties such as messy gardens but specific details of those will not appear in the action plan.



ESTATE WALKABOUT INSPECTION		DATE:13/05/2026	PREVIOUS INSPECTION DATE:14/5/2025
PRESENT		Jenny Crammond, Janine Camm, Paul Fraser-grey and Alice Aspinall	
	Comments	Actions	Date actioned
Paving/pathways	No issues identified	N/A	
Communal Grounds	Areas of fly tipping and overgrown vegetation	Requested prices and jobs be raised	13/5/26
Streetlighting	No issues identified	N/A	
Alleyways	No issues identified	N/A	
Vehicles/parking/garage sites	No issues identified	N/A	
Bin stores	No issues identified	N/A	
Communal stairways/lifts	Areas where items were left.	Raised with residents – will follow up	13/05/2026
Security doors	One door was identified as not working properly	Requested job be raised	13/05/2026



CCTV	No issues identified	N/A	
Play areas	No issues identified	N/A	
Other	No issues identified	N/A	

