

NEIGHBOURHOOD WALKABOUT ACTION PLAN

RYELANDS

WELCOME TO YOUR WALKABOUT ACTION PLAN

We know you take pride in your neighbourhood, and we want to make sure the work we do and the services we provide are helping to improve the things that are important to you. This is the action plan resulting from the walkabout that took place on 20/05/2026.

Lancaster City Council:ng | chreception@lancaster.gov.uk

Neighbourhood Information

Your Neighbourhood team

Housing Officer: Graceleanne Higgins

Community Safety Officer: Joanne Perry

Income Management Officer: Nicola Myles

Community Engagement Officer Rachael Harland and Christian Horrocks

Contact: chreception@lancaster.gov.uk

01524 582929

Mon-Fri 9.00am-5.00pm

Find us on Facebook @LanCityHousing

The action plan includes details of what was picked up on the walkabout relating to the communal areas of the estate such as paving/pathways, street lighting, grounds maintenance of communal areas, vehicles/parking, bin store areas, communal stairways/lifts, security doors, play areas – the general appearance of the estate. We also pick up on issues at individual properties such as messy gardens but specific details of those will not appear in the action plan.



ESTATE WALKABOUT INSPECTION		DATE:20/05/2026	PREVIOUS INSPECTION DATE: 30/04/2026
PRESENT		Jenny Crammond, Michael Sharples, Councillor Phillip Black, Councillor Jean Parr, Councillor Ruth Colbridge, Nicola Myles, Joanne Perry, 2 PCSO's Woody and Maria, as well as several residents including members of the residents group.	
	Comments	Actions	Date actioned
Paving/pathways	Some areas of rubbish/recycling accumulating in curbs and hedges	Request road sweeper to attend to remove the issue. Confirmed road sweeper is attending.	20/05/26
Communal Grounds	Land in the middle of gardens behind Denny ave, area is landlocked for access and overgrown.	Requested price for area to be cut back	20/05/26
Streetlighting	No issues identified	N/A	
Alleyways	There is a pathway called Kiber path next to the train line that is blocked with all manner of items.	Further info - Public Realm are aware of the issue and are navigating a solution to removing it due to limited access	20/5/26
Vehicles/parking/garage sites	Area unfinished/untidy after flags removed Browgill place	Further info requested as to who is responsible for the area	27/5/26
Bin stores	No issues identified	N/A	
Communal stairways/lifts	No issues identified	N/A	
Security doors	No issues identified	N/A	



CCTV	No issues identified	N/A	
Play areas	Glass on play area	Mickael Sharples requested it to be cleared and this was completed while we were on the estate	20/5/26
Other	Some gardens on the estate were identified as needing improvement, this information will be passed on to the housing officer to follow the process.	Email sent to Housing officer	27/5/26

