

NEIGHBOURHOOD WALKABOUT ACTION PLAN

GREAVES JUNE 2026

WELCOME TO YOUR WALKABOUT ACTION PLAN

We know you take pride in your neighbourhood, and we want to make sure the work we do and the services we provide are helping to improve the things that are important to you. This is the action plan resulting from the walkabout that took place on 10/06/2026.

Lancaster City Council:ng | chreception@lancaster.gov.uk

Neighbourhood Information

Your Neighbourhood team

Housing Officer: Jenny Crammond

Community Safety Officer: Joanne Perry

Income Management Officer: Paul Fraser-Grey

Community Engagement Officer Rachael Harland Christian Horrocks

Contact: chreception@lancaster.gov.uk

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Mon-Fri 9.00am-5.00pm

Find us on Facebook @LanCityHousing

The action plan includes details of what was picked up on the walkabout relating to the communal areas of the estate such as paving/pathways, street lighting, grounds maintenance of communal areas, vehicles/parking, bin store areas, communal stairways/lifts, security doors, play areas – the general appearance of the estate. We also pick up on issues at individual properties such as messy gardens but specific details of those will not appear in the action plan.



ESTATE WALKABOUT INSPECTION		DATE: 10/06/2026	PREVIOUS INSPECTION DATE: 04/06/2025
PRESENT			
	Comments	Actions	Date actioned
Paving/pathways	Area next to dog walking area at Heaton house request for permission for picket style fence at the side of the road to deter dog fouling on the grass where children play.	Send email requesting further information about residents being able to get consent – reply was Arcon and Heaton are open plan at the front by design.	16/6/26
Communal Grounds	Some areas were overgrown with vegetation. Large Ivy at Alma house.	Raised jobs for these to be cleared of vegetation.	15/6/26
Streetlighting	No issues identified.		
Alleyways	No issues identified.		
Vehicles/parking/garage sites	Van parking.	Owner has been informed they need to remove the van.	10/6/26
Bin stores	Fly tipping.	Clearance job raised.	12/6/26
Communal stairways/lifts	Doors not secured	Job raised	15/6/26
Security doors	New door entry system in Arcon house. Was secure at the visit	No actions.	



CCTV	Request to check the camaras capture the areas needed like front door and back area.	Checked camaras.	16/6/26
Play areas	No issues identified.		
Other	Grass area on Princess has improved.	No action.	

