

The background of the entire page is a photograph of a community walkabout. In the foreground, several people are seen from behind, looking towards a line of trees in the distance. A string of colorful triangular bunting (red, yellow, green, blue) hangs across the middle of the scene. The people are dressed in casual summer clothing. The overall atmosphere is bright and community-oriented.

NEIGHBOURHOOD WALKABOUT ACTION PLAN

**GALGATE & SOUTH VILLAGES (GLASSON DOCK,
COCKERHAM & DOLPHINHOLME)**

WELCOME TO YOUR WALKABOUT ACTION PLAN

We know you take pride in your neighbourhood, and we want to make sure the work we do and the services we provide are helping to improve the things that are important to you. This is the action plan resulting from the walkabout that took place on 08/07/2026.

Lancaster City Council:ng | chreception@lancaster.gov.uk

Neighbourhood Information

Your Neighbourhood team

Housing Officer: Graeme Milce

Community Safety Officer: Jo Perry

Income Management Officer: Paul Fraser

Community Engagement Officer: Christian Horrocks

Contact: chreception@lancaster.gov.uk

01524 582929

Mon-Fri 9.00am-5.00pm

Find us on Facebook@LanCityHousing

The action plan includes details of what was picked up on the walkabout relating to the communal areas of the estate such as paving/pathways, street lighting, grounds maintenance of communal areas, vehicles/parking, bin store areas, communal stairways/lifts, security doors, play areas – the general appearance of the estate. We also pick up on issues at individual properties such as messy gardens but specific details of those will not appear in the action plan.



ESTATE WALKABOUT INSPECTION		DATE: 8 th July 2026	PREVIOUS INSPECTION DATE: 17 th July 2025
PRESENT		Graeme Milce (Housing Officer), Jo Perry (Community Safety Officer), Karen Huskinsin (Independent Living Officer) & Councillor Paul Tynan	
	Comments	Actions	Date actioned
Paving/pathways	appeared to be in a good condition	No action required	
Communal Grounds	Residents of Leachfield Close complained about the grass not being collected by the Council, when mowed.	I advised that the Council's grassland management plan is being reviewed and that this is on the agenda.	08/07/2026
	There are some nettles and weeds that need removing/spraying, in the communal garden and on the garage site at Leachfield Close.	I asked one of our contractors, LCD, for a time when they can meet me at Galgate to look at this, and other, one-off gardening jobs.	20/07/2026
	There are a couple of self-seeded trees, growing to the rear of 6 & 14 Leachfield Close.	I asked LCD for a time when they can meet me at Galgate to look at this, and other, one-off gardening jobs.	20/07/2026
	The fencing and bench at Vernon Gardens are in a poor state of repair.	Reported to the Council's Public Realm Dept.	20/07/2026
Streetlighting	appeared to be in a good condition	No action required	
Alleyways	Not applicable	No action required	
Vehicles/parking/garage sites	There is a caravan, parked on the highway at Birch Avenue, near Leachfield bungalows.	This has already been reported to County Highways, by me & residents, numerous times. There is no further action I can take.	



Bin stores	Not applicable	No action required	
Communal stairways/lifts	Not applicable	No action required	
Security doors	Not applicable	No action required	
CCTV	Not applicable	No action required	
Play areas	The play area on Oak Avenue appears to be in a good state of repair.	No action required	
Other	There are a couple of Council properties, on Beech Ave & Lime Ave, where the hedges are overgrown.	Council Housing is investigating how to best support these tenants in managing their gardens.	On-going

