

NEIGHBOURHOOD WALKABOUT ACTION PLAN

RIDGE

WELCOME TO YOUR WALKABOUT ACTION PLAN

We know you take pride in your neighbourhood, and we want to make sure the work we do and the services we provide are helping to improve the things that are important to you. This is the action plan resulting from the walkabout that took place on 09/09/2026.

Lancaster City Council:ng | chreception@lancaster.gov.uk

Neighbourhood Information

Your Neighbourhood team

Housing Officer: Graeme Milce

Community Safety Officer: Alice Aspinall

Income Management Officer: Michelle Brennan

Community Engagement Officer: Christian Horrocks

Contact: chreception@lancaster.gov.uk

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Mon-Fri 9.00am-5.00pm

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The action plan includes details of what was picked up on the walkabout relating to the communal areas of the estate such as paving/pathways, street lighting, grounds maintenance of communal areas, vehicles/parking, bin store areas, communal stairways/lifts, security doors, play areas – the general appearance of the estate. We also pick up on issues at individual properties such as messy gardens but specific details of those will not appear in the action plan.



ESTATE WALKABOUT INSPECTION		DATE: 09/09/2026	PREVIOUS INSPECTION DATE: 10/09/2025
PRESENT		Graeme Milce (Housing Officer), Alice Aspinall (Community Safety Officer), Daniel Gee (Housing Officer) Cllr Caroline Jackson, Cllr Sam Riches & Tracy Stocks (Ridge Community Centre)	
	Comments	Actions	Date actioned
Paving/pathways	The surface of the footpath, through the wooded area, opposite 142 Ambleside Rd, appears to be in a poor state of repair.	GM emailed Public Realm.	10/09/26
Communal Grounds	Fly-tipped mattresses and other items at the junction of Buttermere Rd/Buttermere Court.	GM raised order to remove these fly-tipped items.	09/09/26
	Sofa, wrapped in plastic, on grass verge on Patterdale Rd.	GM reported to CH Reception, who confirmed that there is an order for Bulky Matters to collect this week.	09/09/26
	CJ is concerned about the gardening work that is being undertaken by Public Realm on the estate.	CJ to contact Will Griffith, to request a site visit with her & GM.	09/09/26
Streetlighting	The walkabout took place during the day. There were no visible faults or damage to streetlighting.	No action required.	
Alleyways	A resident had reported concerns about the vegetation on the bank next to the footpath between Thirlmere Rd & Firbank Rd	GM & SR inspected and had no concerns. The edge of the grass next to the path was mowed and vegetation was not encroaching onto the path.	09/09/26
Vehicles/parking/garage sites	There is litter, self-set shrubs and weeds etc. on the garage sites either side of Ridge Square and ivy on the side of the building.	GM emailed contractor, LCD, to meet me on site to provide a quote to clear.	09/09/26



Bin stores	N/A	No action required	
Communal stairways/lifts	N/A	No action required.	
Security doors	N/A	No action required.	
CCTV	N/A	No action required.	
Play areas	The play area is in a poor state of repair.	This was identified at the last walkabout.	
Other	A potential planning issue, relating to a privately owned property, was identified.	GM reported to Planning.	09/09/26
	A potential fire hazard, relating to a privately owned property, was identified.	GM reported to the Fire Service.	09/09/26
	2 gardens, at Council properties, were identified as being overgrown/having rubbish in them.	GM wrote to tenants and will follow up to completion.	10/09/26
	A section of fencing at a Council property has fallen down.	Order raised with RMS to repair.	10/09/26
	A tenant reported an issue with rats.	We had recently been made aware of this and pest control are already investigating.	N/A
	CJ noticed a private property which she said has been empty for some time.	CJ to raise with the Council's empty homes officer.	09/09/26

