

NEIGHBOURHOOD WALKABOUT ACTION PLAN

HIGHER HEYSHAM

WELCOME TO YOUR WALKABOUT ACTION PLAN

We know you take pride in your neighbourhood, and we want to make sure the work we do and the services we provide are helping to improve the things that are important to you. This is the action plan resulting from the walkabout that took place on 09/09/2026.

Lancaster City Council:ng | chreception@lancaster.gov.uk

Neighbourhood Information

Your Neighbourhood team

Housing Officer: Graeme Milce

Community Safety Officer: Alice Aspinall

Income Management Officer: Nicola Myles

Community Engagement Officer: Christian Horrocks

Contact: chreception@lancaster.gov.uk

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Mon-Fri 9.00am-5.00pm

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The action plan includes details of what was picked up on the walkabout relating to the communal areas of the estate such as paving/pathways, street lighting, grounds maintenance of communal areas, vehicles/parking, bin store areas, communal stairways/lifts, security doors, play areas – the general appearance of the estate. We also pick up on issues at individual properties such as messy gardens but specific details of those will not appear in the action plan.



ESTATE WALKABOUT INSPECTION		DATE: 09/09/26	PREVIOUS INSPECTION DATE: 13/08/25
PRESENT		Graeme Milce (Housing Officer), Alice Aspinall (Community Safety Officer) & Cllr Colin Hartley	
	Comments	Actions	Date actioned
Paving/pathways	The grass roundabout in the middle of Curwen Ave is regularly driven over, due to the road being narrow and cars parking on the other side. This has ruined the grass around the edge and caused a trip hazard around the kerb edging, where the grass and earth have eroded.	GM reported to County Council via Lover Clean Streets app. Reference number: 5878258	11/09/26
Communal Grounds	The Independent Living Officer at Penhale Gardens requested that we erect a small section of fencing across the steep banking, into the woods, at the end of the scheme, next to number 22 (I have requested this of RMS previously).	GM raised an order for RMS to assess.	11/09/26
Streetlighting	The walkabout took place during daylight – there were no obvious streetlighting issues.	No action required.	
Alleyways	N/A	No action required.	
Vehicles/parking/garage sites	No issues with garage site on Curwen Ave.	No action required.	
Bin stores	N/A	No action required.	
Communal stairways/lifts	N/A	No action required.	



Security doors	N/A	No action required.	
CCTV	N/A	No action required.	
Play areas	Douglas Park play area appears to be in good, useable condition. We are looking forward to the new skate park being built next to it.	No action required.	
Other	N/A	No action required.	

