

## Complaints

### Consent to act on behalf of a customer

NAME: (Capital letters)
ADDRESS:
TELEPHONE NUMBER:
NATURE OF COMPLAINT:

#### Consent:

- I give the individual/organisation named below consent to make the above complaint on my behalf and I understand that information relating to my complaint will be shared with them for the purposes of dealing with my complaint.

SIGNATURE:
DATE:

#### Details of Third Party:

Signature:	Date:
Full name (in capital letters)	Organisation/Address:
Relationship with customer (if any)	
Telephone no:	Email address: