

NEIGHBOURHOOD WALKABOUT ACTION PLAN

KINGSWAY

WELCOME TO YOUR WALKABOUT ACTION PLAN

We know you take pride in your neighbourhood, and we want to make sure the work we do and the services we provide are helping to improve the things that are important to you. This is the action plan resulting from the walkabout that took place on 16.09.2026.

Lancaster City Council:ng | chreception@lancaster.gov.uk

Neighbourhood Information

Your Neighbourhood team

Housing Officer: Daniel Gee

Community Safety Officer: Alice Aspinall

Income Management Officer: Michelle Brennan

Community Engagement Officer: Christian Horrocks

Contact: chreception@lancaster.gov.uk

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Mon-Fri 9.00am-5.00pm

Find us on Facebook @LanCityHousing

The action plan includes details of what was picked up on the walkabout relating to the communal areas of the estate such as paving/pathways, street lighting, grounds maintenance of communal areas, vehicles/parking, bin store areas, communal stairways/lifts, security doors, play areas – the general appearance of the estate. We also pick up on issues at individual properties such as messy gardens but specific details of those will not appear in the action plan.



ESTATE WALKABOUT INSPECTION		DATE: 16.9.26	PREVIOUS INSPECTION DATE: 17.09.2025
PRESENT		Janine Camm (Housing Officer), Daniel Gee (Housing Officer) and 1 resident from Kingsway Ct	
	Comments	Actions	Date actioned
Paving/pathways	Walkabout attendees noted that the pathways around Kingsway ct were very weedy	Request sent to public realm team to carry out weeding (this was previously requested on the previous walkabout and the attendee has subsequently made a in a complaint)	16.09.2026
Communal Grounds	Tenant from Kingsway court reported that the pathways in and around Kingsway court are treacherous and that the car park is slippery and difficult to walk on. Also noted that a couple of paving flags at the rear of the building	Request sent to public realm team to carry out weeding and also to look at the flags at the rear of Kingsway Ct (this was previously requested on the previous walkabout and the attendee has subsequently made a complaint)	16.09.2026
Streetlighting	NA	NA	
Alleyways	NA	NA	
Vehicles/parking/garage sites	NA	NA	
Bin stores	Bin store at Tarnbrook flats appears to be in reasonable condition at the moment	NA	16.09.2026
Communal stairways/lifts	No significant concerns	Check confirmed that the communal areas are clean	16.09.2026



Security doors	New entry system fitted at Tarnbrook flats. Appear to be working well.	NA	NA
CCTV	NA	NA	
Play areas	Play are found to be in a reasonable condition	NA	
Other	Compound in place on Tarnbrook green for the materials to rebuild a demolished council property on Kingsway.	Will be reseeded and tidied when works complete within 2027	

