

Residents Visitor Cards

If I have visitors staying for longer than one day what should I do?

Advise they can complete the visit lines in advance for the number of days they are visiting. The visitor card must be clearly displayed on their dashboard

I own the property but do not reside there. Can I obtain a permit or visitor cards to carry out maintenance work?

Owners are not eligible for visitor cards. They can purchase a tradesman permit on proof of property ownership.

I need more than two visitor cards because I have a lot of different carers visiting my home.

A Carer on Call Permit can be purchased by the carer or they can e-mail the parking office with the relevant details for their request.

I need more than two visitor cards because I work from home and customers visit my property.

No extra visitor cards can be purchased because you work from home.

If I don't have a car can I purchase visitor cards anyway?

Yes, you do not need to purchase a permit to apply for visitor cards.

My neighbour does not need visitor cards. Can they get them for me to use?

No, cards are only valid for the property they are issued to and must be kept by the resident.

My visitor has a Blue Badge. Do I still have to purchase visitor cards?

Yes and no. If they use the residents' parking places they would need to use a visitor card. If they use the limited waiting spaces they can use their Blue Badge without time restriction.

How long are visitor cards valid? Do they have to be displayed 24/7 or is it through the day only?

Residents' parking zones are enforceable 24/7. Vehicles must display a valid visitor card whilst parked in the residents' parking zones Monday to Sunday inclusive.

My visitor cannot find a parking space. Can they use the limited waiting?

Yes, they can use the limited waiting spaces but they would need to observe the waiting time e.g. 2 hours no return within 4 hours. Visitor cards are not valid in these spaces. Permit holders only can park in the limited waiting spaces where it is clearly signed they are exempt.

Residents Parking Permits

Are residents' permits transferable between vehicles?

No, the permit is for a specific registration only

What do I do if I change my car?

The old residents' permit must be returned together with proof of new vehicle ownership before for the new permit can be issued free of charge.

I have a blue badge. Do I need to buy a permit?

Yes, Blue Badges are not covered under the residents parking scheme but they can use the limited waiting places.

I may be moving out of the residents' parking area. What do I do about moving my belongings?

Removal vans are exempt from residents parking as long as they are liveried. Unliveried vehicles you would need to contact the parking office for further advice.

I have a motorcycle. Do I need to buy a permit?

No, motorcycles are exempt from residents parking schemes.

I have a company car(s) with company insurance, how do I obtain a permit?

You can have a permit providing you can supply an official (letter headed) letter from the company confirming the vehicle details, that the vehicle is used by you and that the vehicle is kept at your property overnight. If various company cars are being used on a regular basis then visitor cards should be used instead.

What happens if I don't apply for a permit and get issued with a penalty charge notice (PCN)?

You can appeal the PCN by emailing or writing to Lancashire Parking Services and purchase a permit as soon as possible or move your vehicle out of the residents parking area.

What happens if I cannot get parked outside my house?

The residents parking zone has a number of streets that make up the zone. You would need to move to another street within the zone. A permit does not guarantee a parking place.

I am disabled and need access to my property easily as I cannot walk far?

Lancashire County Council consider applications for disabled parking bays outside properties. However, if agreed any disabled blue badge holder would be eligible to park in the bay

I am moving into the residents parking zone part way through the year. How much do I need to pay?

Please refer to the list of pro-rata charges on the zone information leaflet. All permits are charged pro-rata.