

Our Values



Acting with Integrity



Delivering Excellence



Being Accountable



Working Together



Contributing to Place

I am able to do the right thing in my work.

- Appreciate different perspectives.
- Let others know what's happening.
- Do what we say we're going to do.
- Be able and willing to explain our decisions.
- Act in a consistent and fair way.

My work is delivered in the best possible way it can be.

- Put citizens at the heart of our decisions.
- Go the extra mile to achieve great results.
- Set, communicate and deliver clear objectives.
- Learn from previous experience and others' best practice.
- See outcomes through to completion.

I am able to take responsibility in my work.

- Take ownership beyond our own role.
- Communicate openly and proactively give others information.
- Manage risks based on informed decisions.
- Challenge established thinking.
- Tackle issues quickly and decisively.

I support, and am supported by, colleagues to achieve success together.

- Solve problems as a team across services.
- Plan ahead to work together.
- Commit and share our resources.
- Share ownership of outcomes.
- Celebrate success and learn from experience together.

My work contributes to making the Lancaster District a great place.

- Understand the context, people and demand in our decisions.
- Work with and support partners.
- Take professional and personal pride in the Council's work.
- Consider the impact of our work on the district and region.
- Find ways to positively impact all of our communities.