



# Parking Services Plan 2019

Lancaster City Council operates a number of off-street car parks for the benefit of visitors and residents. The council's parking service strives to offer a high quality professional service that meets our aspirations.

At present the parking strategy is emerging, as a number of large developments are underway; this parking plan provides a summary of our parking vision. As part of the emerging strategy we will:

Strategy objective	Timescales
Meet our objectives and aspirations in relating to the declaration of a climate emergency and the reduction of emissions. Parking services is a component of this strategy and we will communicate, educate and advocate for car park users to consider their journeys in the context of the climate emergency.	Aligned to the council's climate change emergency policies; between early 2020 and 2025.
Work in collaboration with stakeholders, such as the two Business Improvement Districts, to develop innovative parking ideas.	Continuous engagement with an aspiration of quarterly meetings.
Review the tariffs and permit structure and fees, recommending changes where require, and consider the possibility of transferable rover tickets.	Tariff change April of each year with bi-annual report to cabinet/stakeholders on targets and introducing innovations.
Support the increased usage of the park and ride facility at Junction 34.	Continuous engagement with Lancashire County Council and an aspiration of quarterly meetings.
Collaborate with the festivals and events team to ensure smooth delivery of all events.	Continuous engagement with council service teams.
Deploy sufficient enforcement assets to ensure compliance with parking restrictions is fair, professional and effective.	Annual review and continuous performance management.
Develop a refurbishment programme, to include signage and surfacing.	Annual capex request to cabinet.
Work with Lancashire County Council on joint areas of service delivery.	Continuous engagement with Lancashire County Council and an aspiration of quarterly meetings.
Introduce card payments technology (contactless, Apple Pay, Google Pay, credit cards) into the purchase of new pay and display machines.	New machines to be installed within calendar year 2020.
Provide a concessionary Christmas parking scheme.	Christmas 2019. To be reviewed in 2020.
Work closely with the Planning and Regeneration teams on the development of parking within the district's larger schemes, i.e. Eden, Future High Streets Fund and the Canal Quarter.	Continuous engagement with Council service teams.
Undertake landscaping management, cleansing and waste removal to a high standard across the car parking portfolio.	Annual review and continuous performance management.
Undertake repairs and renewal of car parks as necessary.	Continuous performance management.
Work to align the parking service within the context of the council's other service aspirations, i.e. agile working and digital adoption.	Engagement with council service teams.