

# Sheltered Housing

Retirement housing for people  
over the age of 60

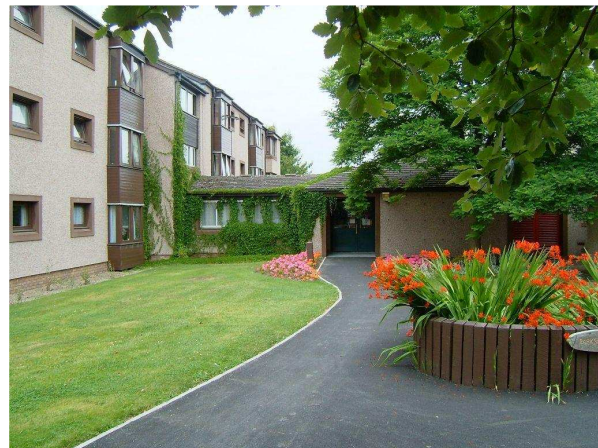


# Typical Reasons for Moving into Sheltered Housing

- Aged 60 or over
- Your home is too large or difficult to manage
- You may be wishing to move nearer to friends, relatives or amenities
- A good quality home that is easy to manage
- More security
- Someone on hand if you need them

## What is Sheltered Housing?

Sheltered Housing enables older people to live independently in flats or bungalows within a supportive environment designed to suit their needs. In the Lancaster and Morecambe district, these groups of flats or bungalows are usually called schemes. Although each scheme is different, they all have 24 hour emergency assistance from locally based staff and most have a communal lounge for informal and organised activities. Some schemes are groups of flats all under one roof and some provide laundry and guest room facilities.



### **Sheltered Housing Offers:**

- Accommodation that is easy to manage
- A safe and secure environment
- An emergency call system with someone on hand when needed
- Independent living but where care and support can be arranged if you need it.

### **Is Sheltered Housing like a Residential Home?**

No. Sheltered Housing is for people who can live independently. The Scheme Manager does not provide nursing or other personal care such as help with dressing or bathing. If you need help of this kind, we will be able to help you to apply for assistance through Lancashire County Council Social Services department. The Scheme Manager is there to check on your welfare and provide support where required.

## Where does the Council have Sheltered Housing?

We have 16 sheltered housing schemes, listed below. Those marked with an \* are designated blocks with extra care forming a part of the scheme. The number in brackets is the number of homes in each scheme.



- Leachfield Close, Galgate (15)
- \* Beck View, Hala, Lancaster (36)
- Melling House, Hala, Lancaster (20)
- Ripley Court, Greaves, Lancaster (36)
- Alder Grove & Court/Holly Walk/St. Thomas More Walk, Marsh, Lancaster (55)
- Glebe Court/City Heights Close, City Centre, Lancaster (54)
- Elterwater Place, Newton, Lancaster (31)
- Shakespeare Road, Vale, Lancaster (40)
- Morley Close/Price Close, Vale, Lancaster (35)
- Prospect Grove, Morecambe (30)
- \* Parkside Court, Westgate, Morecambe (36)
- Altham Walk, Westgate, Morecambe (27)
- Kingsway Court, Kingsway, Heysham (39)
- Penhale Gardens/Close, Higher Heysham (25)
- Artlebeck Close/Road, Caton (30)
- Gummers Howe Walk/Highfield Road/Hard Knott Rise, Carnforth (75)

We can also nominate to sheltered housing schemes owned by housing associations.

# How do I apply for sheltered housing?

All our sheltered and retirement housing is let through Ideal Choice Homes, our choice based lettings service for the Lancaster district. Through this service we advertise all our current vacancies and you are able to express your interest in the ones that interest you.

To participate in the Ideal Choice Homes letting service you will need to join the Housing Register. To do this you will need to meet certain eligibility criteria and complete an application.

If you need help with applying to join the housing register you can ask for an interview with a Housing Options Officer. At the interview, the officer can help you to complete your application, provide information and advice, and gather any additional information that they need.

It is important if you are applying for Sheltered Housing that you include the following information to allow us to assess your application more fully:

- Medical information.
- Details of any care packages in place.
- Specific accommodation requirements for example, needing level access because you use a wheelchair.

Various other Registered Providers of Social Housing advertise their vacant accommodation through Ideal Choice Homes, although some of these landlords will also maintain their own waiting list for available properties.

Details of where their properties are can be found and how to contact them can be found on our separate leaflets - **Registered Social Landlords in the Lancaster District leaflet**, and **Contact Details for Registered Social Landlords in the Lancaster District leaflet**.

These are available via the Council's website at [www.lancaster.gov.uk](http://www.lancaster.gov.uk), or by request using the details at the end of this leaflet.

You may also want to look at our Housing Allocation Policy, which contains detailed information about how we allocate homes and how the Ideal Choice Homes system works.

To apply to join the housing register online visit [www.idealchoicetohomes.co.uk](http://www.idealchoicetohomes.co.uk)

If you need help with applying to join the housing register, or have any other queries about applying for sheltered housing, contact Ideal Choice Homes on 01524 582005, or by e-mail at [idealchoicetohomes@lancaster.gov.uk](mailto:idealchoicetohomes@lancaster.gov.uk).

# What is Extra Care Sheltered Housing?

Extra Care Sheltered Housing offers older people an alternative to residential care within a community based setting and aims to maximise independence. It aims to give older people with high levels of care needs the opportunity to remain at home within one of the designated sheltered housing schemes. The care provided is flexible to the needs of the individual. Potential tenants for extra care vacancies are nominated by Lancashire County Council (Social Services). There is a further leaflet available regarding Extra Care.

## Applying for Extra Care Sheltered Housing

Potential tenants for Extra Care vacancies are nominated by Lancashire County Council (Social Services). If you feel that you need Extra Care sheltered housing rather than general sheltered housing, you will need to speak to Social Services.

If you do not already have help from Social Services, you can contact Lancashire County Council Social Care Services on:

Tel: 0845 053 0009

For more information about Extra Care see our separate booklet 'Extra Care Sheltered Housing', available online at [www.lancaster.gov.uk](http://www.lancaster.gov.uk) or on request using the contact details at the end of this booklet.



# Contact Information

## Lancaster City Council Council Housing

**Postal address:**

PO Box 4, Town Hall, LANCASTER, LA1 1QR

**Office:**

38 Cable Street, LANCASTER, LA1 1HH

**Telephone:**

01524 582929

**Email:**

[councilhousing@lancaster.gov.uk](mailto:councilhousing@lancaster.gov.uk)

**Web site:**

[www.lancaster.gov.uk](http://www.lancaster.gov.uk)

Our office hours are 9.00 am to 5.00 pm weekdays  
(10.00 am to 5.00 pm Wednesdays)

When the office is closed, if there is an emergency,  
ring the Council's Emergency Call Centre,  
which is open 24 hours a day, 365 days a year.

The number to call is: 01524 67099

Calls may be recorded to help improve  
our standard of service and accuracy of information

